

Support



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Thank you for choosing DropIT!

We hope you enjoy your DropIT! and wish you safe driving at all times ♥

Plug in. Drop down. Enjoy the look.



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Serial number:



DropIT! V1

User manual and
safety instructions

Before use, please make sure that:

- The steering wheel is straight.
- There are no obstacles underneath the vehicle.
- There is sufficient clearance between the wheels and the fenders.

1. Switch on the ignition.
2. Make sure the steering wheel is straight.
3. Plug DropIT! into the vehicle's OBD port.
4. After approximately 1 to 1.5 seconds, the air-release process starts automatically: first the front axle (35 s), followed automatically by the rear axle.
5. The air-release process for the current axle can be stopped by briefly pressing the brake pedal. If the front axle is stopped, the rear axle then starts automatically. If the rear axle is stopped, the process is complete.
6. During air release, after lowering, or during subsequent raising, a warning tone and the message "Air suspension too low" may appear in the instrument cluster. This is a system-related message and does not affect the operation of the air suspension.

7. Do not move the vehicle while it is lowered. Do not turn the steering wheel either, as this may damage the tires, fenders, or adjacent components.
8. To reset the vehicle, go to Car > Car systems > Service & checks in the MMI and deactivate wheel-change mode. This reactivates level control and returns the vehicle to its original position. The engine should be running if the battery voltage is insufficient to raise the vehicle.

Before driving off, always check that the vehicle has fully returned to its normal ride height.

Safety instructions

- DropIT! V1 is intended exclusively for compatible vehicles equipped with the original Audi air suspension. Use it only while the vehicle is stationary and outside public road traffic.
- The user is responsible for a safe environment, sufficient clearance between the wheels and fenders, and proper use.
- Do not use the device if it has become wet, if moisture may have entered it, or if the housing or connector is visibly damaged.